

# Professionalism and Ethics Policy

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## Relationship Between Practitioner & Client

**1.0** The Practitioner's attitude towards the client shall be one of understanding that it is life itself that has the ability to transform the client's life in a way that is appropriate for the client.

**1.1** Members shall take all reasonable steps to ensure client safety.

**1.2** The relationship between a member and client should be of a professional nature and personal conduct of members should reflect that professional relationship. Members should avoid any development of physical, sexual or emotional relationship with clients. Members shall behave with courtesy, respect, integrity and discretion.

**1.3** Members shall work in an inclusive manner, meaning that they shall not discriminate against clients or potential clients on the basis of religion, race, gender, sexual orientation, ability or disability, age or condition of health.

**1.4** Members shall respect their clients' beliefs and shall never seek to impose their own beliefs on a client.

**1.5** Members shall ensure that they themselves are physically and psychologically fit to practise. Members have the right to refuse a client should they feel that is appropriate or that their safety, reputation or well-being may be at risk.

**1.6** Child protection; members should not work alone with clients under the age of 18 - clients under 18 must be chaperoned by a responsible adult.

## Presentation and Practise of the Metamorphic Technique®

**2.1** If a member practises medicine or complementary/alternative therapies then it should be made clear to the client that these therapies form no part of a Metamorphic Technique® session.

**2.2** Members shall at all times operate within the current legislative framework, including adherence to any relevant local by-laws; members are responsible for ensuring knowledge of, and compliance with, relevant legislation.

**2.3** Premises and practice rooms must meet acceptable standards regarding access, appearance, hygiene, comfort and health and safety.

### **Professional Development and Collaboration**

**3.1** Members shall work in a co-operative manner with other professionals in both the conventional and alternative/complementary sectors and recognise and respect their contribution.

**3.2** Registered medical practitioners and members of other health care professions remain subject to the Codes of Conduct of their own respective professions and professional organisations.

### **Business Administration and Publicity**

**4.1** Members are advised to ensure that their professional practice is covered by professional indemnity insurance against public liability and that any other relevant insurances are in place.

**4.2** If it is a condition of their Insurance Policy members shall ensure that they keep accurate client records, of name, address, telephone number and dates of sessions, which must be kept secure at all times and ensure the necessary GDPR measures are in place.

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